

# Quality Policy Statement

Ganymede Solutions Ltd (Ganymede) considers successful quality management as an integral part of the business and aims to provide a high level of service to its customers on time and within budget. To support this, Ganymede are certified to ISO 9001: 2015 for the provision of Recruitment Services and Labour Supply to all sectors across the UK. This policy applies to all activities within the scope of our Integrated Management System.

Our key business objective is to seek excellence in every aspect of our work and organisation.

Senior leadership is accountable for the effectiveness of the Integrated Management System and is committed to:

- Continually developing and improving the effectiveness of the Integrated Management System
- Ensuring that customer needs and expectations are determined, understood and fulfilled with the aim of achieving customer satisfaction through high quality standards
- Treating our colleagues, contractors, candidates and clients with equal respect and professionalism
- Communicating throughout Ganymede the importance of meeting customer, statutory, regulatory and industry requirements
- Engaging and supporting our people to ensure they understand how their roles contribute to quality and the wider IMS.
- Establishing, monitoring and reviewing clear quality objectives
- Reviewing risks, opportunities, audit results and customer feedback to monitor performance. drive continual improvement and measure the effective of our Integrated Management System
- Ensuring that adequate resources are made available for the implementation of this policy and the Integrated Management System
- Communicating this policy to all our employees and operatives to ensure their understanding of its requirements

Ganymede complies with all UK and EU legislation and regulatory industry requirements relevant to its business activities.

We achieve high quality and consistency through a systematic and disciplined risk-based approach to business in accordance with the principles of ISO 9001:2015.

Above all, we recognise that our customers are the very purpose of our business and this statement represents our commitment to delivering quality.

Date of Review: 03/03/2026  
Approved by: Paul Crompton,  
Managing Director

